

# NEWSLETTER

## ACCOUNTS

Please note that we are not a bulk-billing clinic. This allows us to continue providing high-quality care to our patients and to maintain adequate staff support within the clinic.

Accounts are required to be paid in full on the day of your consultation. If you are unable to do so, please speak with our reception staff or practice manager to discuss alternative arrangements.

## MISSED APPOINTMENTS

You may have noticed the new sign at reception regarding missed appointments. We are currently experiencing a high number of patients who do not attend their appointment without notification of cancellation. This prevents us offering those time slots to other patients. When appointments are missed without notice, another patient who may need to be seen urgently can miss out. We kindly ask that you give at least 2 hours' notice if you need to cancel your appointment.

**So far in 2026 we have had 120 missed appointments!**

## FLU CLINICS

We have started taking bookings for flu vaccinations. The clinics will be starting in April. Book at reception or online via our website.

Please note these flu clinics are for patients over the age of 65 or have a chronic health condition or an ATSI patient. Children 6 months to 5 years require an appointment with their regular doctor, not in the flu clinics.

## BOOKING ONLINE

You are able to book appointments online via our website or the Auto Med app. Please note not all of our General Practitioners accept online bookings. If your GP isn't visible online please call the clinic direct.

## SKIN HUB

Skin cancer risk doesn't disappear in winter. Our Goolwa Skin Hub now has five doctors available for skin cancer checks and procedures. Appointments can be booked online through the Goolwa Skin Clinic website, via the Automed App, or by calling 8528 7948. Full body checks are \$150 and you will receive a Medicare rebate of \$84.90.

AUTUMN 2026

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## WELCOME TO OUR NEW REGISTRARS

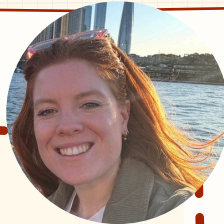
Meg Schulz, Ailsa MacNaught and Layth Samari have joined us. Welcome to Goolwa Medical Centre.

## MEG SCHULZ



Dr Meg graduated from the University of Adelaide in 2022. She worked at the Royal Adelaide Hospital prior to commencing rural general practice training in 2025. She has an interest women's health including IUD insertions. In her free time she enjoys spending time with family and learning to sew.

## AILSA MACNAUGHT



Ailsa graduated in the UK from Cardiff University in 2019, and moved out to Adelaide in 2024 where she spent most of her time working in emergency departments throughout South Australia. She enjoys all things outdoors and has a particular interest in sports and wilderness and mountain medicine, having spent time helping out at various extreme sports events in Victoria.

## LAYTH SAMARI



Layth is originally from Canada and completed his medical degree at James Cook University in Cairns in 2019. He has worked in emergency departments across Victoria and South Australia over the past six years before transitioning to general practice. Layth is passionate about improving access to healthcare, particularly in rural and remote communities.

## NOTIFICATION OF TEST RESULTS POLICY

Please be advised that **NO TEST RESULTS** will be given over the phone by our reception staff. We have an efficient results service in place. If the doctor deems your results as "urgent", you will receive a telephone call from one of our clinical staff members. For any non-urgent results requiring a follow up appointment, you will be notified by mail or SMS. If you would like to obtain your results, or would like to discuss them further, an appointment must be made with your GP. We thank you for your understanding.